



Target Strategy

Calculating

Listen for numbers about date and time. Then, use the numbers to do simple calculations such as addition (+) and subtraction (-) to find out the correct answer.



Example



Ann:

I went shopping at Winner Sportswear Shop on the first of March.

A week later, there was a big sale at the shop so I went there again.

Listen for information about the date:

- the first of March
- a week later

When did Ann shop at Winner Sportswear Shop again?

A. 1st March

B. 3rd March

C. 8th March

D. 15th March

1st March + 1 week (7 days) = ?



Warm-up



Matt is talking about how he prepared for Christmas. Listen carefully and choose the best answer by blackening the circle.



1 When did Matt buy things to decorate the Christmas tree?

A. 1st December

B. 3rd December

C. 4th December

D. 10th December



Apply the Strategy

When did Matt buy the Christmas tree?
How many days later did he buy the Christmas lights and bells?



2 What time did Matt and his mum arrive at the supermarket?

A. 9 a.m.

B. 9:30 a.m.

C. 10:30 a.m.

D. 11:30 a.m.



Apply the Strategy

How long did Matt and his mum stay at the supermarket?
What time did they leave the supermarket?

**Part 1****Text Type: Phone Conversation**

Jade is making a phone call to complain about a boutique. Listen carefully and choose the best answer by blackening the circle.

- 1 Who answers the call?
 - A. Maryanne
 - B. Cynthia
 - C. Cindy
 - D. Jade

- 2 How many pieces of clothes did Jade order online?
 - A. 2
 - B. 3
 - C. 4
 - D. 5

- 3 Which of the following is **NOT** true about Jade?
 - A. She ordered an S-size blouse.
 - B. She did not get a reply email from the customer service team.
 - C. She received a grey skirt.
 - D. She called the customer service team yesterday.

- 4 The customer service team said they could not _____.
 - A. be rude
 - B. reply to emails
 - C. accept returns
 - D. make mistakes

- 5 The online receipt does **NOT** show _____.
- A. the clothing items that Jade ordered
 - B. the tracking number
 - C. how Jade paid for the clothing items
 - D. the order number
- 6 After talking to Jade, what will the manager do first?
- A. make a full refund
 - B. talk to the customer service team
 - C. call Jade
 - D. write down Jade's phone number
- 7 What did Jade receive?



A.



B.



C.



D.



- 8 When did the boutique find some problems in their storage room?
- A. 21st December
 - B. 24th December
 - C. 31st December
 - D. 1st January



Apply the Strategy

What is the date of New Year's Eve?
How many days before New Year's Eve
did the boutique find some problems in
their storage room?